

# Endpoint Insights Features, Tools & Insights Breakdown

## Security

|                                |  |   |
|--------------------------------|--|---|
| <b>USER INSTALLED SOFTWARE</b> | Full visibility to what software is installed on each endpoint, including user installed and IT pushed   | ✓ |
| <b>MONITORS</b>                | Visibility to which users are using what monitors and what types of connections, data that Configure doesn't natively collect. Determine model, serial number, size, date of manufacture, connection type, screen settings, current resolutions and more.  | ✓ |
| <b>DOCKING STATIONS</b>        | Understand what docking stations are installed within your environment, including docking station name and computers connected.  | ✓ |
| <b>SOFTWARE</b>                | See browser version, .NET version, PowerShell version, recently used applications, OS dashboards, auto-start details and more.   | ✓ |
| <b>COMPUTERS</b>               | See user details per device including who's using what computer and details such as chassis type and computer type. See all computer-related details, including CD-ROM, hard drive per computer, memory, operating system, BitLocker management, browser objects and over 100 other data points. Auto-start software, boot details, battery health. Search for computer by MAC address | ✓ |

## Users

|                             |  |   |
|-----------------------------|--|---|
| <b>NETWORK DRIVES</b>       | See user details per device including who's using what computer and details such as chassis type and computer type. See all computer-related details, including CD-ROM, hard drive per computer, memory, operating system, BitLocker management, browser objects and over 100 other data points. Auto-start software, boot details, battery health. Search for computer by MAC address | ✓ |
| <b>NETWORK PRINTERS</b>     | See which users are mapped to a particular server. See printer details, server, print share name, port, user, free space, network/local printer and more.  | ✓ |
| <b>ODBC CONNECTIONS</b>     | Get both user and computer ODBC connections for both x66 and x64 platforms. Determine which servers, database or driver is used to connect to these data sources. See what drivers are installed on each computer, and whether they are in use.  | ✓ |
| <b>COMPUTER BY USERNAME</b> | Find out what device a given user is using, in real-time and automated. See users currently logged on, user details, top console user details and real-time logged on details in ConfigMgr, all in one spot.   | ✓ |

## Security

|                             |  |   |
|-----------------------------|--|---|
| <b>LOCAL ADMINISTRATORS</b> | Know which users or groups exist on which devices. See who is within Local administrator group on each computer, optionally excluding well-known accounts.   | ✓ |
| <b>SOFTWARE UPDATES</b>     | Plethora of information that tells you software update status, health of your software update environment and more. If using a third-party catalog, third party updates will show up in these reports. | ✓ |
| <b>BITLOCKER &amp; TPM</b>  | Understand your BitLocker and TPM statuses for your devices and see status on collection of computers  | ✓ |
| <b>ENDPOINT PROTECTION</b>  | See whether or not there are active viruses in your environment, anti-virus signature version, engine version and client version, to name a few.   | ✓ |

## Warranty

|                             |   |   |
|-----------------------------|---|---|
| <b>LOCAL ADMINISTRATORS</b> | Collect warranty details for laptop, desktop, servers and virtual machines. Get normalized model, description, service level, start date, end date and deliverables.              | ✓ |
| <b>SOFTWARE UPDATES</b>     | Over 150+ vendor data is available within Endpoint Insights. The top vendors include: HP, Dell, Lenovo, Microsoft, Toshiba, Ciara Technologies, Acer, Panasonic, HPE and Fujitsu. | ✓ |

## ConfigMgr

### LOCAL ADMINISTRATORS

Evaluate performance and identify potential problem spots in your ConfigMgr solution stack – Console, DB, DPs, WSUS, and Clients



## Security

### SSRS REPORTS

Includes native SSRS reports and dashboards which allow you to set out email subscriptions to any reports



### CONFIGMGR

Natively extend the inventory of ConfigMgr and create all necessary options needed to run your environment



### SERVICENOW

Leveraging existing ServiceNow integration, Endpoint Insights data can be collected via ServiceNow.



### OTHER ITSMS

Leveraging existing integration, Endpoint Insights data can be collected vi ITSMs

