

The Top 5 Endpoint Insights to Empower IT Teams

Gain access to
powerful, actionable data



RECAST SOFTWARE

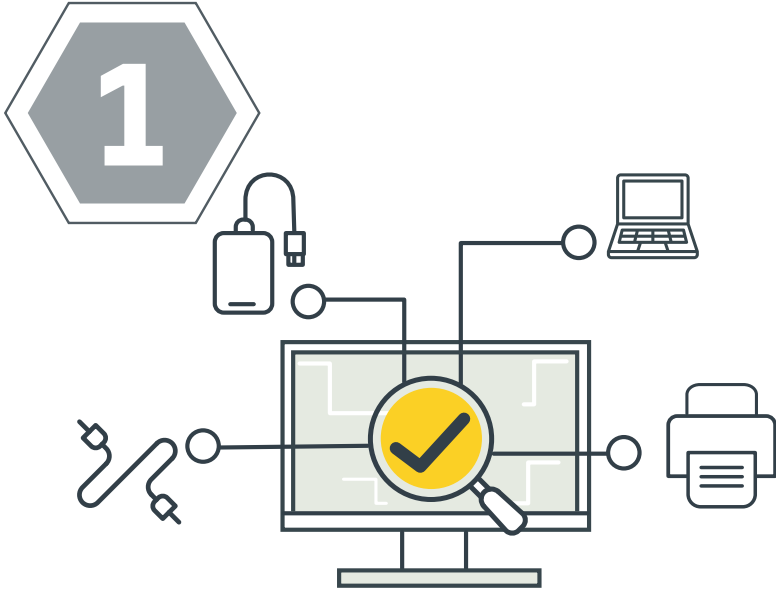




Systems Administrators (SysAdmins) around the globe use Microsoft Configuration Manager (ConfigMgr) to manage on-premises devices, as well as co-managed hardware and software. An estimated 85% of all global organizations – public, private, and non-profit – rely on ConfigMgr for centralized endpoint management, operating system deployment, software updates, and much more.

The complexities of ConfigMgr require IT teams to devote significant time to training and managing the product. A few blind spots also remain in the data leaving SysAdmins to manually seek out, document, and manage jobs like hardware management, warranty management, and hardware replacement cycles. IT teams too often overcome data collection challenges with Herculean efforts requiring manual data capture device by device. This includes, for instance, the management of user-installed third-party applications that leave environments vulnerable. Imagine if you could add this novel data with a solution that merges directly into your ConfigMgr platform.

With Endpoint Insights, you can better see and manage those all-too-important details that you can't easily find elsewhere. **In this eBook, explore the SysAdmin voted top 5 Endpoint Insights** that bring clarity to your hardware and software inventory, as well as infrastructure details. Gain access to additional datapoints as well as 100+ reports that can make all the difference to your environment and end users – all within ConfigMgr and CMDB. Then seamlessly take meaningful steps to improve endpoint management by utilizing the actionable dashboards.



Hardware Visibility

Single pane hardware insights

35% of SysAdmins in our recent State of System Administration survey* concluded that spreadsheets remain their top asset management tool. Too often spreadsheets allow for human error, require significant time to update, and consequently yield inaccurate data. With the Hardware Visibility report, you can say goodbye to spreadsheets to organize your hardware, saving countless hours of manual work. Powerfully enhance your visibility into your current hardware, including docking stations, PCs, input cables, and printers. Additional data provided includes monitor resolutions and firmware installations.

“The software paid for itself almost immediately... Doing one count for our six schools took a week at least. With Endpoint Insights reporting, it takes about 5 minutes now.”

— Ben Dumke, Hortonville Area School District

*Of those who used asset management software, the top tool used remained spreadsheets.
Read more of this data in [The State of System Administration White Paper](#) by Recast Software.

Warranty Status Check

From manual tedium to a clean, accessible dashboard

Getting a complete and accurate picture of your hardware environment can be a daunting and repetitive task. With employees working remotely and devices constantly changing hands, the maintenance of an accurate inventory, device age, and warranty status often feels formidable. Thankfully, collecting hardware data can transition from a manual, laborious process to an automated one from a single pane of glass. Gather the data you need more efficiently, including device warranty status, and view your environment clearly in a single dashboard.



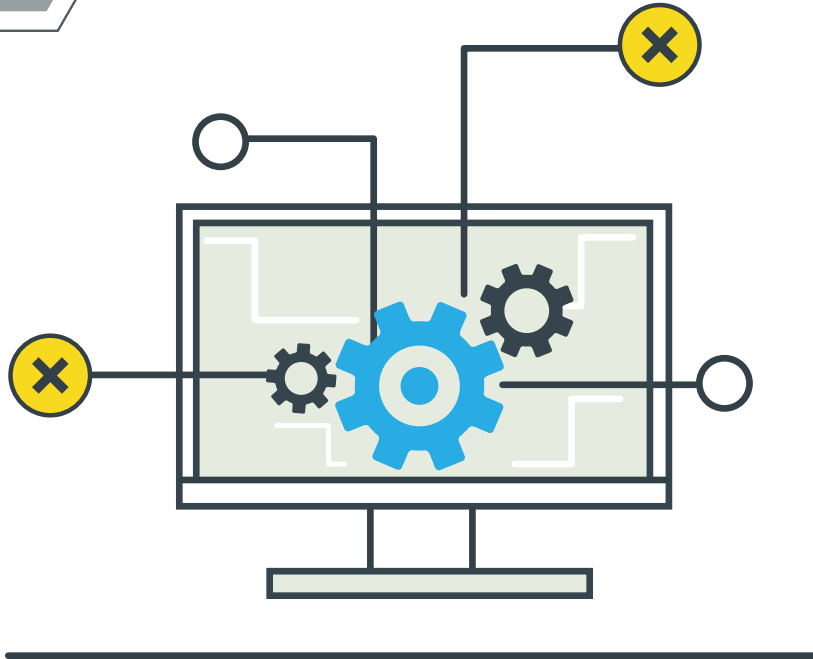
“Endpoint Insights has eased capturing warranty data for our HP and Dell machines and facilitating decisions of renewing hardware. The support provided is top tier and assisted us through any issues we had.”

—SCCM Admin



“Before Endpoint Insights, we used naming conventions to track how old computers were. Endpoint Insights helps a lot in that we can now see the exact warranty date on all our devices. It helps us make better decisions on what computers need replacing.”

—Joseph Gipson, IT Administrator at Carr, Riggs & Ingram



User-Installed Third-Party Software

You can't protect what you can't see

Maintaining a secure environment requires constant vigilance. End users often install third-party software, and visibility into these installs remains opaque for most companies. This broadens the vulnerability footprint significantly. However, novel data streams can be incorporated into ConfigMgr, including visibility into third-party software installed by users without the knowledge or approval of the organization. Organizations can utilize this powerful software to pull back the curtain and see what users have installed manually.

All-in-One Computer View Dashboard

The ideal view for troubleshooting single devices

Collecting accurate hardware and software data from a user with a tech issue can be a complicated and frustrating dance. “Can you please share your serial number?” Questions like this can take time, as users must be guided carefully to this data. The all-in-one computer view provides a complete picture of a single device, greatly reducing this frustration. The dashboard includes client details, warranty information, monitors, docking stations, installed drives, software update status, and installed applications. This report is an excellent starting point when troubleshooting device issues. Next time an issue arises, this dashboard removes the need to have the end user collect this information, which speeds up the process for all.



“We know what assets need to be replaced and can plan accordingly when it comes to budget time, so there are no surprises. It is a great tool to add to the toolbox.”

—System Administrator



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Improve your Security Posture

Clean up unnecessary admin accounts and unapproved installs

IT teams strive for environmental cleanliness. Stale admin accounts and unapproved application installs exemplify potential risks. Endpoint Insights enables IT teams to locate unnecessary local admin accounts on your endpoints and uninstall unapproved applications on end user devices. Additionally, utilizing Role-Based Administration, the reporting features will only display the appropriate device collections for that specific admin. Finally, keep software up to date utilizing the Software Updates Dashboard. This tool gives you clear compliance insights into your collections.



Who We Are

We're obsessed with information technology and how to better manage it.

We are a dedicated group of Systems Administrators and tech-savvy product experts that love what we do and the IT community we do it with.

We empower organizations to better manage and support users and devices. Over **70,000 SysAdmins** secure their environments with Right Click Tools.

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We are a rapidly growing software company with our solutions being used by thousands of enterprise organizations in more than 125 countries, impacting millions of devices and (more importantly) the people who use them. With our growing portfolio of tools, we empower IT departments at every single endpoint to do their best work.

Learn more about Recast Software here.

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