



RIGHT CLICK TOOLS

Customer Success Stories



Endpoint Count: 5,000
Industry: Energy

The Problem: Suffering from limited visibility and reporting on their many IT assets, this energy company also had a significant backlog of software updates to apply.

The Situation: For budgeting and security purposes, they needed to have a complete understanding of their full IT environment and the ability to shorten the time and hassle it would take to complete all the software updates they needed applied ASAP.

The Solution: The Right Click Tools Enhanced Library lets you see which devices are in compliance or not, across your environment with an all-in-one screen. Right Click Tools saved time and headaches by allowing their IT team to remediate these issues with minimal actions on multiple devices at once.

Endpoint Count: 1,000
Industry: Finance

The Problem: Every one of the financial firm's devices required that updates be applied manually.

The Situation: To limit disruptions for their end-user, these manual updates had to be accomplished outside of normal business hours. Besides the added time and difficulty this created, it also left exposures to vulnerabilities in place until every single device was updated.

The Solution: With Right Click Tools, their IT team was able to radically increase the efficiency of these updates. What normally took 8-10 days was now accomplished within one or two hours. This gave them a huge increase in compliance, reduced vulnerability, and allowed their team to focus their efforts elsewhere and stay within normal working hours.



Endpoint Count: 4,000
Industry: Elections Security

The Problem: This elections security firm had difficulties ensuring that all their devices had LAPs and BitLocker enabled.

The Situation: It is critical to their business that all devices are secure and encrypted. During certain times of the year, their total IT environment could quickly scale to 4 times as many devices. This required swift and painstaking attention.

The Solution: Remote Windows Security, a feature within Right Click Tools, gave them the environment visibility needed on several security measures, including LAPs and BitLocker. Plus, it allowed for fast remediation of any issues they found.

Endpoint Count: 6,000
Industry: Law Firm

The Problem: This legal firm's IT security team lacked a clear picture of the devices being used by remote employees, including what software was installed and if the required patches had been applied.

The Situation: In order to successfully pass security audits, the team needed full visibility on their network of software was deployed, in use, and a better idea of what needed to be included in upcoming budgets.

The Solution: By using the built-in security and compliance dashboards of Right Click Tools with Endpoint Insights, the team got all the information they needed. Endpoint Insights allowed them to identify the software in their environment that either shouldn't be there or that was being paid for but not in use.



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