



EINDHOVEN

Liquit Helps Municipality of Eindhoven Prepare for the Future of Work



Customer: Eindhoven is one of the five biggest municipalities in the Netherlands, with approximately 231,000 inhabitants living on 89km². With over 5000 high tech and IT companies working together in a unique ecosystem within its 'Brainport Eindhoven' region, the municipality sees approximately one third of all Dutch IT investment.

Challenge: Municipality of Eindhoven needed to integrate their existing workspace portal for a distributed municipal workforce of 2,500 into a hybrid IT setup with Microsoft 365 while limiting licensing costs. The goal was to enable all users to have a unified user experience with single click access to all updated applications via a single portal using any device from any location.

Solution: The new solution comprises a combination of Windows 10 and Office 365 that integrates the existing IT infrastructure and portal with Liquit Workspace and Liquit Release & Patch Management. This helps the IT team to automatically deploy, configure, and patch applications for transparent end user access.

Results: Most of the municipalities 2,500 users now have access to their new workspace portal and all applications along with new laptops configured with Microsoft Autopilot and Intune and Liquit Workspace. The workforce and IT team are seeing major time savings and maximized user experience with new integrations planned to further improve seamless productivity.

Municipality of Eindhoven

Eindhoven is one of the five biggest municipalities in the Netherlands, with approximately 231,000 inhabitants living on 89km². The municipality is the 'brainport' of the Netherlands, hosting many leading technology companies, with approximately one third of all Dutch R&D-financing going to Eindhoven. A municipality with such great focus on the technology of the future should clearly have a plan in place for the future of work.

The municipality had already invested in hardware to support the transition, but what they really needed was a hybrid IT set-up with Microsoft 365 to maximize the

use of this hardware while limiting the licensing costs for their users. In cooperation with integration partners IT Value and UBM Global, Liquit met these demands with a combination of Liquit Workspace and Liquit Release & Patch Management.

A personalised experience

Eindhoven needed to implement an environment that would enable all users to work wherever they prefer, on whatever device they prefer. They focussed on flexibility of the solution in their search for the optimal solution and provider, an amazing user experience and high-level security.



The new solution would need to seamlessly integrate with their existing sizable hardware investment and portal while presenting a universal user experience and reducing software licensing costs.

The new solution comprises a combination of Windows 10 and Office 365 integrated with Liquit Workspace. Users get the ultimate user experience without having to get used to a new portal. This is because of the Liquit Smart Icons that provide a familiar one-click application and service access experience that is indistinguishable from their existing portal. The municipality will also equip all users with a new laptop set up with Microsoft Autopilot and Intune that is configured with a customized Liquit Workspace user interface.

Getting started

Starting with an initial pilot of 100 users, IT Value and UBM Global in partnership with the municipality's IT team and Liquit would eventually scale up to include all 2,500 users that will be working in their new environment. New users do not have to worry about any technical actions since

deploying, updating, and launching new applications is fully automated in a way that does not interfere with their work. Liquit Workspace provides a clear, recognizable look and feel for users through icons and option menus on each device. Introducing Liquit Release & Patch Management helps the IT team to deploy, configure, and patch the applications, which all save a considerable amount of time.

Pierre van den Heuvel, Program Manager IT at the municipality of Eindhoven, is confident the new solution is future-proof:

“Liquit is a very innovative partner that offers an incredibly flexible solution that is focused on the horizon, so they are always looking for other interesting parties to integrate with. This means that whenever I want to extend our IT landscape with a new solution, I do not have to wait for Liquit to connect to it. Most of the time, they already have an integration in place when I have only just started considering a new integration. Liquit has given us exactly what we were looking for and helped prepare our municipality for the future of work.”

About Liquit

Founded in 2015 in the Netherlands, Liquit is a software vendor that delivers Enterprise-ready End-to-End Application Management for Hybrid Environments. Liquit bridges the gap between the IT department and the end-users. The Liquit platform makes accessing corporate IT resources for end-users less complex and easier than ever. With Liquit, IT departments have the tools that empower them to immediately respond to business requirements, enhance user productivity, and give their organization a competitive advantage.



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